

**SCHEDULE 2**  
**FORM FOR LODGING A COMPLAINT**

**Regulation 2(3)**

Name of complainant:

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Address:

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Telephone:

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Email:

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Public utility complained against:

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Mode of complaint:

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Nature of the complaint (attach any relevant copies of documents):

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Nature of harm or injustice complainant has suffered:

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Relief sought by complainant:

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Any other relevant matter:

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.....  
Name and Signature of Complainant

.....  
Name and Signature of Officer  
designated to receive the  
Complaint