



**Sierra Leone Electricity and Water Regulatory Commission**  
*Supporting Efficient and Sustainable Delivery of Electricity and Water Supply Services*

Address: No. 55 Berwick Street, Freetown



## **EWRC HOLDS 2-DAYS WORKSHOPS ON KEY PERFORMANCE INDICATORS (KPIs) AND REPORTING REQUIREMENT FOR MAJOR UTILITIES AND MINI-GRID OPERATORS**



*Workshop day one with EGTC, KARPOWER and EDSA*

The Electricity and Water Regulatory Commission (EWRC), in collaboration with Millennium Challenge Coordinating Unit (MCCU) conducted a training workshop on Key Performance Indicators (KPI) and Reporting Requirements for utilities and operators with the objective of explaining the Reporting Requirements in the EWRC's Service Provider Reporting regulations, giving an overview of the Key Performance Indicators (KPIs) to assess and evaluate the operational performance of the regulated entities and the Reporting Requirements to ensure regulatory compliance in order that utilities and operators can meet the set standards of the Commission.

The objective of the training is to capacitate utilities and operators and provide a basis for the Commission to effectively assess their operations as per set compliance criteria. Commissioner Ing. Tani Pratt, in his opening speech, stated that the sessions aimed to discuss the reporting KPIs, assess the ability of the regulated entities to submit required reports and ensure that the

utilities fully understand the mechanism for the collection, recording, storage, processing and reporting of the information required by the Commission as part of its regulatory compliance obligations under the terms of the licence issued to these entities.

Director-General, Mr. Emmanuel Mannah pointed out that correct reporting and information submitted by utilities and operators will aid the Commission to understand better the issues surrounding the performance of the regulated entities and, hence, imbibe in them the required international best practices for operations.



*Workshop day two with Mini-Grid Operators and Electricity Distribution and Supply Authority*

The Sierra Leone Electricity and Water Regulatory Commission which was established by an Act of Parliament, (Sierra Leone Electricity and Water Regulatory Commission Act, No. 13, of 2011), to regulate the provision of the highest quality of electricity and water services to consumers,

has as its main functions the monitoring of the standards of performance for the provision of electricity and water services, protecting the interests of consumers and providers of electricity and water services and initiating and conduct investigations into the quality of service given to consumers.

The training workshop was conducted over two sessions with the first day focusing on generation and transmission utilities, held on the 11<sup>th</sup> of February and second day focusing on the distribution utility and the mini-grid operators, held on the 12<sup>th</sup> of February 2021, at the New Brookfield Hotel. Participating utilities in this workshop included EGTC, EDSA, and KARPOWER and mini-grid operators like OGP, PowerNed, Winch Energy, and Power Leone; these participants all pledged their commitment to complying with the set of reporting requirements discussed at the workshop and duly submit their reports as required to the Commission.